

## **PUBLIC NOTICE**

## SCHEDULED SYSTEMS MAINTENANCE

We wish to notify all customers, stakeholders and staff that as part of our commitment to consistently improve customer experience on all our services, we plan to have a scheduled ICT systems maintenance in order to maintain optimal systems performance.

In this regard we have scheduled 3 hours downtime as indicated below:

START:Sunday 21st October 2018 @ 22:00 HOURSEND:MONDAY 22nd October 2018 @01:00 HOURSDuration:3 HOURSAFFECTED SYSTEM:All systems

During the maintenance window, all KPA systems will be unavailable.

In view of this planned downtime, you are all encouraged to plan your work accordingly to avoid any inconveniences.

For any enquiries please contact:

helpdesk@kpa.co.ke, itservicedesk@kpa.co.ke or call Helpdesk +254 41 2113288, 2113046 or 2113042

HEAD OF ICT